2022 Program overview – Managed Service Providers

# Partner Program

POWER ADVANTAGE

### The Eaton MSP Partner program

#### Putting more profit in Power as a Service

Eaton understands the unique challenges facing today's managed service providers (MSPs). That's why we've custom-tailored a partner program with the goal of making it easier – and more profitable – for you to deliver managed services to your customers. In addition to supplying the industry-leading solutions you need to reduce risk in the power infrastructure equipment you monitor, we provide unparalleled support – helping you to increase customer satisfaction while bolstering your revenue. Here's how:

#### New opportunities

Adding power to your current subscription offering is an easy way to increase recurring revenue from services provided on a contractual basis, while also providing customers with a complete solution that includes power protection.

#### 𝚱 Integration with ConnectWise

We add even more value to the leading software through the Eaton plug-in for <u>ConnectWise</u>, which allows you to see all events on a single screen.

### Industry-leading remote monitoring solutions

Know what's going on anywhere, anytime with options such as Eaton's <u>Distributed Infrastructure Management (DIM)</u> for management and control and <u>PredictPulse</u>, an Eaton-hosted cloud remote managed service.

#### 🞓 Ongoing training

You don't have to be a power expert to be successful with Eaton products. We offer a wide variety of specialized training resources designed to quickly and easily enrich your power expertise, including online tutorials, webinars and program/ solution training.

#### **\$** Intelligent Automation

Because Eaton power management equipment (both hardware and software) integrates with industry-leading IT vendors such as Nutanix, Dell and HPE, you can automate actions based on different power scenarios and view everything on a single dashboard with the ConnectWise integration.



#### POWER **ADVANTAGE**<sup>®</sup> Partner Program

#### **Deal registration**

Eaton's Deal Registration Program offers financial rewards to partners who identify and develop new Eaton business.

## Enhanced technical and customer support

Eaton provides extensive resources to ensure you have everything you need to properly protect and monitor your customers' critical power infrastructure – from national sales and marketing teams, to a dedicated staff of inside sales engineers and software specialists, to an advanced technical team waiting to untangle any complexities you may encounter.

#### NFR Program

Access free and/or discounted demo units through an easy-to-use online form.

### Don't forget the 5th element of IT infrastructure: Power

The numerous benefits of deploying IT remote management tools are well documented:

- 22% reduction in incidents
- ✓ 23% reduction in MTTR
- ✓ 10 hours saved/week with automation of manual tasks

Make sure you embrace these advantages for your customers' critical power infrastructure, as well!

### For more information, visit **PowerAdvantage.Eaton.com**

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